

# **COMPANY PROFILE**



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## **Our Mission**

To deliver a superior IT service to clients based on the concept of honesty, dedication, loyalty, knowledge and trustworthiness. Through this commitment and service we must add value to the business of our clients.

#### **Our Vision**

To assist and equip our clients through the services we deliver, to make informed decisions and add value to the businesses of our clients.

## Introduction

IBS Information Systems is an IT Company that is geared at providing business IT solutions in the information technology sector. We strive to provide solutions to empower your business. Not only will we supply you with the technology to realize your businesses true potential, but also empower you by making information available to you any time required, anywhere in the world. After all, information is what drives the business world.

# The IBS Group

The IBS Group comprises of three-business entities:

- IBS Information Systems (Pty) Ltd
- AHH Financial Services CC
- IBS Conference and Training Centre (Pty) Ltd

All three of these entities offer a wide range of accounting, conference, training and information technology solutions. Our group has over **50+years** of experience in business knowledge and a top combination of team effort, trust and loyalty.



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IBS Information Systems service has become an invaluable tool for successful companies which could set you apart from your competitors. Unfortunately, smaller companies can seldom afford to have their own IT department, and it makes business sense for companies to outsource some of the larger IT related tasks. It's for this reason that we offer a wide range of IT services to suit your IT needs.

## **Our Services Include:**

#### **Computer & Network Infrastructure**

- Server / Desktop Support (SLA) Contracts
- System Audits and Network Design
- Onsite / Remote Support and Implementations
- Networking
- Internet Solutions
- Email Solutions
- Hosting (Cloud) Solutions
- Computer equipment Rentals

#### **Data Security**

- Backup Solutions (SLA) Contracts
- Data Recovery
- Backup Solutions

#### **Firewall Solutions**

- Firewall Solutions (SLA) Contracts
- Firewall Solutions































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IBS Information Systems does an on-site inspection of your current network and consult you on any required upgrading or system design improvements. South Africa's leading computer equipment companies supply us with high quality components & pre-assembled computers.









IBS Information Systems (Pty) Ltd. is a registered dealer with all the major PC distributors, and has a long-standing relationship with them. This means that we can always provide you with the best equipment to suit your needs at the best possible cost.

# **Networking**

A Company's computer network is the framework on which all IT systems are based. It's therefore essential that the network be fast and above all stable and reliable. Networks must be flexible and have room for expansion.

We provide a wide range of networking services. Whether you are a home user or a large corporation we can help you. We can provide and install the hardware & software to make your computers work together seamlessly and allow you to work more efficiently.

We do consulting and planning for network installations and upgrades. We can identify and install hardware (Servers, workstations, cabling, routers, switches) you need for optimal networking utilization.

We build servers and workstations that are matched to your requirements and budget.



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## We offer the following networking services:

- Onsite assessments
- Network Design
- Network equipment Sales, Support and Implementation
- Network Cabling
- WAN configurations
- Wireless Setup and Solutions



# Connectivity

Connectivity is what drives our Businesses daily; it makes operations so much faster and improves productivity. With the correct solution, you can even save costs.

We provide remote log-in via VPN and RDP for clients. Security of this service is of the highest level, it is a dedicated leased line and no third party can gain access to transferred data.

We provide Internet solutions

- Fibre
- LTE
- Microwave
- ADSL



We provide remote support to our clients that enable us to give to quickest possible support on any queries, as long as there is in internet connection. This is a highly encrypted and password protected service to ensure your data stays safe. However, we would always recommend protecting a network with a managed firewall.



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# Service Level Agreements (SLA's)

Our **SLA's** are designed for fast and efficient support. We will firstly attempt to resolve the problem remotely and then send an IT Support agent to your site. Response and resolution times are within stipulated SLA time frames.

## We offer the following Services Level Agreements

- Server / Desktop (SLA) Contracts
- Backup Solution (SLA) Contracts
- Firewall Solution (SLA) Contracts
- Sage Support (SLA) Contracts



# **Computer Rentals**

A major upgrade of your company's computer network or workstations can be a costly affair, and at times simply too expensive to do as a single project. Therefore considering a rental option opens you to a variety of possibilities in terms of equipment and upgrades without the heavy financial burden.

You may choose to keep the original equipment rented at the end of the agreement, or extend the contract with the option of a full update / upgrade on the new equipment rented. Rental can include installation and setup as required.

# Benefits of a computer equipment rental option:

- No large initial financial investment
- An operating lease is usually off-balance sheet.
- Obtain max taxation advantage by claiming the full rental as a tax expense.
- Entire company IT system can be upgraded at once without delay
- Refresh technology: At least end, you have the option to "trade up" to new equipment so you can leverage the latest.



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# Sage Pastel Software Sales, Support and Implementation

We are Authorised Sage Evolution Business Partners for Sage Pastel through AHH Financial Services working in a joint venture relationship with the IBS Group. This means that we not only sell Sage Pastel software packages (with the focus on Sage Evolution), but also install, setup, train and support them.

Our team of professional consultants also develop professional reports extracting data from Sage Evolution to limit the manual re-capturing of Daily, Weekly or Monthly Reports produced in Excel (using the BIC (Sage Intelligence Reporting) module).

The company has a long lasting relationship with all the main hardware and software suppliers in South Africa and together with Sage Pastel and have enjoyed many years of close interaction between us especially for sales and support.

# We offer the following Sage Pastel services:

- Sage Support (SLA) Contracts
- System Analysis and Design
- Sage Project Management
- Sage Pastel Sales, Support and Implementation
- Sage BIC Report Customization
- Sage Training
- Sage VIP People Sales, Support and Implementation











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## **Software Solutions**

We also supply and install all mainstream software packages such as Microsoft operating systems, Office applications, Network Operating Software.

We offer only of the most trusted software solutions to maximize your business potential to its fullest extent, our consultants are equip to maintain any of the preferred business software which include the setup and installations thereof.









# **Data Security**

There is no reason a temporary setback should turn into a permanent failure – if you protect your organization before disaster strikes.

The first step is to create a Disaster recovery plan.

We can help you get started right away. We will put together a comprehensive backup and recovery plan for your entire organization as per requirement.

- Backup Solution (SLA) Contracts
- Data Recovery
- Backup Solution





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## **Firewall Solutions**

A Firewall is a system which limits network access between two or more networks. Normally, a Firewall is deployed between a trusted, protected private network and an untrusted public network. For example, the trusted network might be a corporate network, and the public network might be the Internet.

A Firewall might grant or revoke access based on user authentication source and destination network addresses, network protocol, time of day, network service or any combination of these. Content blocking and web usage can also be monitored.

- Firewall Solution (SLA) Contracts
- Firewall Solution





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