



INFORMATION SYSTEMS

For all your IT needs!

COMPANY PROFILE

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OUR MISSION

To deliver a superior IT service to clients based on the concept of honesty, dedication, loyalty, knowledge and trustworthiness. Through this commitment and service we must add value to the business of our clients.

OUR VISION

To assist and equip our clients through the services we deliver, to make informed decisions and add value to the businesses of our clients.

ABOUT US

IBS Information Systems is an IT Company that is geared at providing business IT solutions in the information technology sector. We strive to provide solutions to empower your business.

Not only will we supply you with the technology to realize your businesses true potential, but also empower you by making information available to you any time required, anywhere in the world. After all, information is what drives the business world.

IBS Information Systems services has become an invaluable tool for successful companies which could set you apart from your competitors.

Unfortunately, smaller companies can seldom afford to have their own IT department, and it makes business sense for companies to outsource some of the larger IT related tasks. It's for this reason that we offer a wide range of IT services to suit your IT needs.

Our clients range from small independent to large national and multi-national organisations. We provide each client with an experienced team, who understands your business, recommends and implements solutions. We offer our clients flexible and the most cost effective IT service solutions to save them money where possible.

OUTSOURCING BUSINESS IT SUPPORT

Outsourcing your IT Solutions to IBS means you're able to focus on the important things in your business. We're the experts in finding faults, designing systems and implementing IT solutions for your company. We'll make sure you have the best IT Solutions helping you increase productivity, cut costs and access the latest technology.

SERVICE LEVEL AGREEMENT (SLA)

Our Service Level Agreements (SLA's) are designed for fast and efficient support. We will firstly attempt to resolve the problem remotely and then send an IT Support technician to your site if necessary.

Our clients range from small independent to large national and multi-national organisations. Each client has access to an experienced team, who understands your business, recommends and implements solutions. We offer our clients flexible and the most cost effective IT service solutions to save them money where possible.

Our support packages are tailored to meet your business requirements and can easily be scaled up as your business grows. We have a helpful helpdesk that is manned by experienced technical engineers. 90% of telephone support queries we receive can be resolve remotely. For critical issues requiring on-site support one of our helpful IT engineer will be there within a guaranteed period.

We offer the following service Level Agreements

-  1. SERVER /DESKTOP (SLA) CONTRACTS
-  2. BACKUP SOLUTION (SLA) CONTRACTS
-  3. FIREWALL SOLUTION (SLA) CONTRACTS
-  4. SAGE SUPPORT (SLA) CONTRACTS

CLOUD / HOSTING SERVICES

The cloud services have become one of the most crucial tools to an always-on business. With cloud services it is easy for your team to work remotely from anywhere, anytime from any device.

By using Microsoft cloud based products / services you can enhance your work experience. It offers file sharing solutions, business emails and online meetings from any location in the world.

Finding the right service provider to help with the migration and ongoing support remains a challenge. At IBS, we have a range of cloud environments to choose from and IBS can help you to continue running your business effectively while we take care of your cloud needs.

We provide a range of cloud services:

- Microsoft Office 365
- Cloud Server Solutions
- Cloud Backups
- Cloud Email Solutions

MICROSOFT OFFICE 365

With Microsoft Office 365 you no longer need to worry about using only one machine to access your important documents, spreadsheets, email, and presentations. Office 365 gives you access to any possible document feature you could need. Best of all, you can access it using just about any device whether it is a desktop, laptop, tablet or a Phone.

Microsoft Office 365 services guarantee that you always have access to the latest versions of Office platforms while enjoying a 99.9% uptime while maintaining the highest levels of security.

Some of the features of Office 365 include:

- Microsoft Office applications can be accessed via mobile devices and are automatically updated;
- Access to advanced email functionality and the ability to share calendars with your contacts;
- The ability to host a conference or group call where you can share screens and take notes in real time;
- File sharing features that allow more than one user to work on a project or document;
- Advanced security features and settings.

CLOUD SERVER SOLUTION

Information technology in the world is continuously changing and it's important that we adapt to these changes taking advantage of the solutions available. We anticipate that using your computer or mobile device to access services in the cloud will be the way of life for many users around the world. This means that you have access to file sharing solutions, business emails and online meetings from any location in the world.

Our offering includes:

- Azure Server Solutions
- Private / Shared Server Hosting Solutions

All our cloud services are:

- Scalable – Your technology can easily grow with your business;
- Customisable – We build your IT solution around specific business requirements;
- Mobile – Access your files and applications from anywhere, anytime.
- Money-saving – Latest technology without the financial commitment



CLLOUD BACKUPS

IBS's hybrid cloud backup with onsite as well for all SME business are fast, reliable, secure, affordable cloud backups done automatically. With this backup solution our recoveries are fast would disaster strike.

Types of backups

- Local Server Cloning
- Hyper-V & VMWare
- General File and Folder Recovery
- SQL, Exchange, SharePoint, OneDrive

Automated backups – Your system will automatically update to the online system at regular intervals as determined by you;

Secure 256-bit AES encryption – Makes sure only you have access to the saved information via a password;

Local server replication technology – This ensures quick connections and support systems to easily access your data, and of course this meets all regulatory requirements;

Backups are also tested on a regular basis to ensure they are available would disaster strike.

CLLOUD EMAIL SOLUTION

Emails are the main form of communication and a rising security risk to organizations. It's the most common attack gateway, facing daily treats. Security breaches cost many companies millions each year and in many cases could cause a business to close down. Ensuring a secure first line of defence is critical to keeping your business risk to an absolute minimum.

Our email protection solution stops attacks even before they reach your business network.

This includes:

- URL Protection
- Attachment Protection
- Data leak Protection
- Malware
- Phishing
- Intrusion Protection
- Spam

These are all managed by a set of policies customized to your needs.

PRODUCTS

IBS prides itself in providing top of the range, reliable and efficient hardware and software sales. We're specialists in the small to medium market and sell only the highest quality products at competitive prices.

We supply the complete Infrastructure solution including: Desktops \ Workstations, Servers, Software, Hardware Consumables, Networking Equipment and Printers solutions for you and your Business. All equipment comes with a standard supplier warrantee. We also offer extended warrantees where possible.

Hardware, Server and Networking Equipment can be a costly affair, and at times simply too expensive to do as a single project. Therefore, considering a rental option opens you to a variety of possibilities in terms of equipment and upgrades without the heavy financial burden.

Unique relationships with global suppliers and technology leaders means we're able to bring you the best IT Hardware at the best price.

Our Products Include:

Desktops / Laptops



lenovo

Servers

MECER

ASUS



Software

SAMSUNG



brother.

Hardware Consumables

Networking Equipment

Printers

Office



EPSON

RICOH
imagine. change.

Canon



OKI



NETGEAR
Connect with Innovation™

UniFi



D-Link

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IT SECURITY

DATA AND ENDPOINT SECURITY

There is no reason a temporary setback should turn into a permanent failure. Act now and protect your organization before disaster strikes.

One of the most important aspects of your company's IT Infrastructure is IT Security.

Everyday, Hackers try to break into networks around the globe to steal information or worse: hold you to ransom.

The first step is to create a Disaster recovery plan backed by an Antivirus Security Program.

We can help you get started right away. We will put together a comprehensive backup and recovery plan for your entire organization as per requirement.

Our priority is your IT security. Find out how we can protect you.

EMAIL SECURITY

Emails are the main form of communication and a rising security risk to organizations. It's the most common attack gateway, facing daily treats. Security breaches cost many companies millions each year and in many cases could cause a business to close down. Ensuring a secure first line of defence is critical to keeping your business risk to an absolute minimum.

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FIREWALL SOLUTIONS

A **Firewall** is a system which limits network access between two or more networks. Normally, a **Firewall** is deployed between a trusted, protected private network and an untrusted public network. For example, the trusted network might be a **corporate network**, and the public network might be the Internet.

A **Firewall** might grant or revoke access based on user authentication source and destination **network addresses, network protocol**, time of day, **network service** or any combination of these. Content blocking and web usage can also be monitored.

IBS Information Systems (Pty) Ltd. is a registered dealer with all the major PC distributors, and has a long-standing relationship with them. This means that we can always provide you with the best equipment to suit your needs at the best possible cost.

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BACKUP AND DISASTER RECOVERY

What is a Backup and Disaster recovery plan?

A Backup and Disaster recovery plan is planned procedure of how a server should be backed up and reinstated in a disaster recovery situation. A planned procedure is followed to ensure minimum down time at the most cost effective solution.

Benefits of having a Backup and Disaster recovery plan

- Minimum down time in case of server hardware failure, crash, cyber-attack or theft.
- Cost effective reinstated server solutions.
- Stress free recovery of your environment and files
- Backups are kept off-site.

'Disaster Recovery' is the phrase used to describe the strategy for making sure that in the event of a disaster the effect on a business or organization is kept to a minimum.

Whether you're running a large corporate network responsible for massive transactions or containing sensitive client data you need more than just backup. You need to make sure that in the event of a disaster, be it theft, fire or flood, hardware failure or cyber-crime attacks, you can not only restore data but also get back up and running as fast as possible.

IBS can assess your current system or help you plan and implement a new one. We're able to assess your unique requirements and make recommendations, proposals and project plans accordingly.

A disaster recovery plan is put into place to ensure peace of mind for any business.

IBS's hybrid cloud backup with onsite as well for all SME business are fast, reliable, secure, affordable cloud backups done automatically. With this backup solution our recoveries are fast would disaster strike.



VERITAS™

Acronis

KASPERSKY™

Dropsuite

CLOUD BACKUPS

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INFRASTRUCTURE

Networking

A Company's computer network is the framework on which all IT systems are based. It's therefore essential that the network be fast and above all stable and reliable. Networks must be flexible and have room for expansion. Read more on our website. A strong IT infrastructure for your network will often make the difference between happy users and frustrated users.

We offer the following networking services:

- Onsite assessments
- Network Design
- Network equipment Sales, Support and Implementation
- Network Cabling
- WAN configurations
- Wireless Setup and Solutions

System Audits and Network Design

IBS Information Systems offers IT Audit Services that includes on-site inspection of your current network. It is our mission to find out what your IT Infrastructure has, what you don't have, what you need and how we can design a solution and provide you with comprehensive IT support.

Asset Management

IT related asset registers are often not maintained and causes you to loose control of your company assets. An up to date asset register could assist in ensuring you are correctly covered by you insurer and also help with budget planning etc.

Our Services Include:

- Maintain a complete product catalog of all assets owned by the company with price and warranty details.
- Keep track of warranties expiry in advance.
- Give recommendation based on results.

Project Management

IT project management is the process of planning, organizing and delegating responsibility for the completion of an organizations' specific information technology (IT) goals.

Whether you are re-locating, re-constructing or planning major infrastructure changes such as server or application rollouts you have access to a project manager ensuring that all goals are met and all phases of the project is done as planned. As we know there are always challenges with new rollout and having a Project Manager handy gives you peace of mind that everything is taken care of.

Additional Services

Connectivity

Connectivity is what drives our Businesses daily; it makes operations so much faster and improves productivity. With the correct solution, you can even save costs. We provide remote log-in via VPN and RDP for clients. Security of this service is of the highest level.

- Fibre , LTE, Microwave Links



Computer Rentals

A major upgrade of your company's computer network or workstations can be a costly affair, and at times simply too expensive to do as a single project. Therefore considering a rental option opens you to a variety of possibilities in terms of equipment and upgrades without the heavy financial burden.

Benefits of a computer equipment rental option:

- No large initial financial investment
- An operating lease is usually off-balance sheet
- Obtain max taxation advantage by claiming the full rental as a tax expense
- Entire company IT system can be upgraded at once without delay
- Refresh technology: At lease end, you have the option to "trade up" to new equipment so you can leverage the latest

Camera and Surveillance Systems

CCTV have become such an important part of company's risk management, that we doubt anyone can deny it's importance in security today. All industries are making use of CCTV systems to:

- Monitoring/Prevent Criminal Activity
- Manage staff efficiency
- Access control
- Remotely monitor sites
- General Security purposes

Read more on our website

Access Control

Read more on our website

Biometrics Time and Attendance

Read more on our website

CONTACT US

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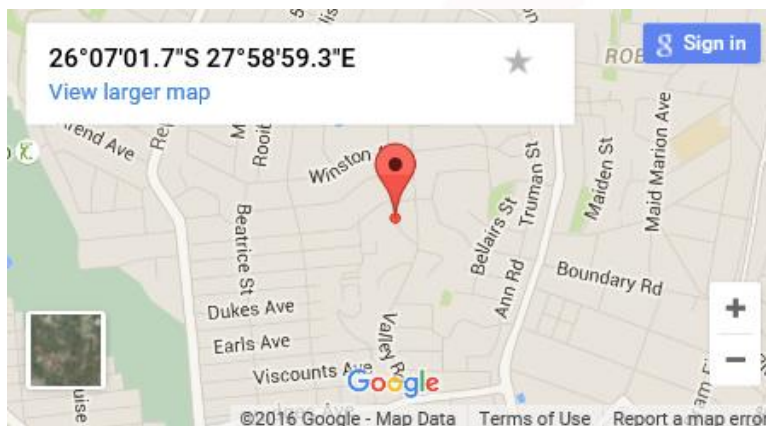
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